ECAP

Our commitment

We are an intercultural organisation and training partner for workers.

Our work – from planning to implementation to evaluation – is based on the following principles. These fundamental principles also form the basis of our integrated policy on quality, the environment, safety, and occupational health. They provide the binding framework for our objectives, our decisions, and the continuous improvement of our services.

Combining solidarity and innovation

We promote solidarity through encounters and exchanges between people of different origins, cultures and educational backgrounds. We achieve innovation by responding to new training needs related to society and the labour market – with appropriate methods and future-oriented projects.

Strengthening the right to lifelong learning

We are committed to the individual and collective right to lifelong learning as a universal right. Training must be open to all people, regardless of gender, origin, language, place of residence, age or social and employment status.

Building bridges between cultures

We see education as a tool for self-determination and for promoting intercultural dialogue. It enables mutual understanding and recognition.

Educating against exclusion

We work to break down barriers and discrimination in access to education – and thus against professional and social exclusion.

Ensuring equal opportunities

We are actively committed to equality for all in society and within our organization.

Strengthening partnerships and networks

We collaborate with organisations and individuals who share our values, goals and political and educational convictions. In addition, we take into account common criteria regarding quality, the environment, safety, and health in our cooperation.

Valuing and involving our employees

We promote open collaboration based on mutual respect. The active participation of our staff is encouraged and supported. We offer opportunities for personal and professional development.

Acting sustainably

We see education as a contribution to sustainable social development. Our programmes and organisational activities are guided by social, ecological and economic responsibility.

Promoting digital participation

We work to ensure that everyone has access to digital learning.
Promoting digital skills is a central part of our educational work – to participate in the world of work and society. We use digital solutions in a way that is safe, accessible, and resource-efficient, while protecting the health of those who use them.

Training together, building together

We design our training programmes in a needs-oriented manner, in dialogue with the target groups. In this way, we strengthen the self-efficacy of the participants and promote their active participation in the learning processes and content.

ECAP

Our policy on quality, environment, safety and health

Ensuring and continuously improving quality

We tailor our training programs to the needs of participants and clients, as well as to the requirements we are required to meet. We systematically plan, implement, and evaluate our services and ensure we have the necessary expertise to do so. We make targeted use of feedback, results, and the experience we have gained to continuously improve our programs and processes. In this way, we ensure reliable training quality, enhance participant and client satisfaction, and promote lasting learning outcomes.

Ensuring safe and healthy working conditions

We ensure safe and healthy working conditions and are committed to preventing work-related accidents and illnesses. We eliminate hazards as much as possible and systematically reduce residual risks through appropriate protective measures. We comply with legal provisions and other applicable requirements, take into account the needs of particularly vulnerable individuals, and continuously improve workplace safety and health protection. We consult with and involve our employees and their representatives. We remove barriers to effective participation.

Acting sustainably and responsibly

We view education as an important contribution to the sustainable and socially equitable development of society. For this reason, we align both our educational offerings and our operations with the principles of social, environmental, and economic responsibility.

We protect the environment and use energy, materials, and natural resources responsibly and efficiently. We avoid environmental impact and waste generation as much as possible, take into account the effects of our purchases, services, and training programs, and contribute to climate protection, adaptation to climate change, and the preservation of biodiversity.

We comply with legal provisions and other applicable requirements and continuously develop our commitment to sustainability.

Acting consistently and moving forward together

We set verifiable goals regarding quality, sustainability, safety, and occupational health, and we provide the necessary resources to achieve them. We regularly review our progress, learn from our experiences, and continuously improve our operations.

We make these Fundamental Principles accessible both within and outside our organization and review them regularly and whenever significant changes occur. In this way, we ensure that they remain up-to-date, are effectively implemented, and contribute to the continuous development of ECAP.

Zurich, 17.09.2026